

ClearView **WealthSolutions**

Superannuation and Retirement Income

Update pursuant to ASIC Corporations (Updated Product Disclosure Statements) Instrument 2016/1055

Date issued 21 December 2018

The information in this notice dated 21 December 2018, provides non-materially adverse updates to the WealthSolutions Superannuation and Retirement Income Product Disclosure Statement (**PDS**) and Additional Information Brochure (**AIB**) both issued 29 September 2017. This update is issued by ClearView Life Nominees Pty Limited ABN 37 003 682 175 AFSL 227683 (**CLN**) as Trustee for the ClearView Retirement Plan ABN 45 828 721 007. It should be read together with the PDS and AIB, which are available at www.clearview.com.au.

About this update

This update incorporates information on the following:

1. Updates to the **Fees and Other Costs** disclosure, to comply with the Australian Securities and Investments Commission's (ASIC) updated *Regulatory Guide 97 – Disclosing fees and costs in PDSs and period statements*
2. Update to the **Complaints Resolution** section of the AIB.

Changes to the PDS and AIB from 21 December 2018

Updates to the Fee and Cost disclosure

Replace

The fees and costs table in the 'Fees and Costs' section on page 6 of the PDS with the following table:

ClearView WealthSolutions

IPS Strategic 70 Model		
Type of fee	Amount ¹	How and when paid
Investment Fee	IPS portfolio size	Applicable Investment Fee
	First \$1M	Up to 0.15% p.a.
	Above \$1M	Nil
Administration Fee	The amount of the Administration Fee varies as follows depending on the balance of your account:	
	Account size	Applicable Administration Fee ²
	First \$250,000	0.65% p.a.
	\$250,000.01 - \$500,000	0.50% p.a.
	\$500,000.01 - \$750,000	0.25% p.a.
	\$750,000.01 - \$1M	0.18% p.a.
	Above \$1M	Nil
Administration Fee	Service Fee (for unadvised members) \$205 p.a.	The non-advised Service Fee is applicable when you cease to nominate a financial adviser authorised to use WealthSolutions. The fee is payable to our administrator, and is deducted on a monthly basis from your Cash Hub shortly after the last day of each month. The annual fee is proportioned equally over 12 months. This fee will not be charged on account balances of \$2,500 or less.
Buy-sell spread	Nil	We do not charge a buy-sell spread however a buy-sell spread may be charged by the investment managers of your underlying funds. The buy-sell spreads for underlying funds vary and are built into the unit price of each fund and not charged explicitly to you.
Switching Fee	Nil	Not applicable
Exit Fee	Nil	Not applicable
Advice fees relating to all members investing in a particular investment option	Nil	Not applicable
Other fees and costs ³	Adviser and dealer service fees (if you agree adviser and/or dealer fees with your financial adviser).	Any adviser and/or dealer fees agreed between you and your financial adviser will be deducted from your Cash Hub and paid to your financial adviser and/or their dealer group. When it will be deducted will vary as this fee can either be a one-off dollar or

IPS Strategic 70 Model

Type of fee	Amount ¹	How and when paid
	The amount of these fees and the basis on which they are calculated will be as agreed between you and your financial adviser.	percentage fee, and an ongoing monthly fee as agreed between you and your financial adviser. Refer to the Additional explanation of fees and costs section of the AIB for further information.
Indirect cost ratio	1.25% p.a. ⁴	These costs are payable to the investment managers of the underlying investments. They are generally deducted from the assets of the underlying investments by the investment managers and are reflected in the unit price for the investments on a daily basis. These fees are not deducted from your Cash Hub. The investment manager may have additional indirect costs, and you should refer to the relevant disclosure document for further information.

- 1 All figures disclosed include the net effect of Goods and Services Tax (GST) and Reduced Input Tax Credit (RITC). Refer to the Fees and costs section of the AIB for further details.
- 2 The fee tiers applicable are applied to the combined balance of all linked accounts, including your Cash Hub.
- 3 Additional fees and costs may apply. Refer to the Additional explanation of fees and costs in the AIB for more information.
- 4 This is calculated on the indirect cost ratio (ICR) for this investment option for the financial year ending 30 June 2018 and further information where required. The costs you will incur in subsequent financial years will depend on the actual fees, costs and taxes incurred. The ICR is subject to change without notice, includes transactional and operational costs and may include performance-related fees. Please refer to the Investment List and relevant IPS Models Brochure for the investment costs for each investment option offered. The investment costs you will pay for each investment option offered are also described in the relevant disclosure document (available from your financial adviser) for each underlying investment. The investment costs may change as determined by the investment manager. The investment manager may have additional indirect costs and you should refer to the relevant disclosure document for further information.

Replace

The Example of annual fees and costs table in the Fees and Costs section on page 7 of the PDS with the following table:

Example of annual fees and costs

EXAMPLE IPS Strategic 70 Model ¹		Balance of \$50,000
Investment Fees	0.15%	For every \$50,000 you have in the IPS Strategic 70 Model you will be charged \$75 each year.
PLUS Administration Fee	0.65%	And , you will be charged \$325 in Administration Fees.
PLUS Indirect costs for the IPS Strategic 70 Model	1.25%	And , indirect costs of \$625 each year will be deducted from your investment return.
EQUALS Cost of the product		If your balance was \$50,000, then for that year you will be charged fees of \$1,025 for the IPS Strategic 70 Model.

- 1 Additional fees may apply. No Service Fee applies in this example, and if you leave WealthSolutions, you may be charged a buy-sell spread which also applies whenever you make a contribution, exit, rollover or investment switch. No buy-sell spread is applicable to WealthSolutions; however, the buy-sell spread applicable on the underlying managed funds for exiting this model is 0.02% (this will equal \$10 for every \$50,000 you withdraw). No exit fees will apply.

Replace

The table under Example of fees and costs in the Fees and Costs section on page 52 of the AIB with the following table:

Example of fees and costs

Example ¹	
Assuming an average account balance of \$500,000 over a 12-month period	
Administration fee:	
First \$250,000 at 0.650% p.a.	\$1,625
Next \$250,000 at 0.500% p.a.	\$1,250
Total administration fees	\$2,875
Assuming an average account balance of \$500,000 over a 12-month period	0.575%
Additional investment costs:	
IPS Model Investment Fee	\$562.50
Fees to investment manager (ICR)	\$4,687.50
Brokerage on listed security transactions	\$156
Total additional investment costs	\$5,406
Total additional investment costs as a percentage of your account balance	1.081%
Total fees and charges	\$8,281
Fees and charges as a percentage of your account balance (0.575% + 1.081%)	1.656%

1 All figures disclosed include the net effect of GST and RITC.

The following assumptions apply to this example:

- Four listed security trades are made throughout the 12-month period.
- 75% of the portfolio is held in managed funds, 24% of the portfolio is held in listed investments and 1% cash.
- The indirect cost ratio (ICR) (that is, fees and charges expressed as a percentage of your investment) for the IPS Strategic 70 Model is 1.25%, and no additional fees or commissions are payable in respect of the underlying investments selected by you.
- IPS Model Investment Fee for investing in the IPS Model option is 0.15% on the IPS portfolio size up to \$1M;
- The balance of your account is held in your Cash Hub. No income is reinvested.
- Brokerage on listed security transactions are \$39 per transaction (inclusive of GST and RITC per transaction).
- Fees are inclusive of GST and RITC.
- This example should be used as a guide only and may not represent the actual fees that you will pay if you join WealthSolutions Superannuation and Retirement Income.

Updates to Complaints Resolution

Replace

The 'Complaints resolution' section on pages 55 and 56 of the AIB with the following:

Complaints resolution

At ClearView, we're never satisfied when it comes to doing better and our customers are very important to us. If something goes wrong, we're determined to make it right again. If you've had an experience with ClearView that you are not satisfied with, we're here to resolve the issue.

If you have a complaint, please call us on **132 977** or write to the following address:

Complaints Manager

ClearView

Reply Paid 4232

Sydney NSW 2001

Email: complaints@clearview.com.au

We will address your complaint within 45 days (or within any extended period you approve).

If you are not satisfied with how we respond to your enquiry or complaint, or we have not dealt with your complaint within 45 days (or within any extended period you approve), you may lodge your complaint with the Australian Financial Complaints Authority (AFCA). AFCA is the external dispute resolution scheme for financial services complaints. AFCA provides fair and independent financial services complaint resolution that is free to consumers and can be contacted on the details below:

Website: **afca.org.au**

Email: **info@afca.org.au**

Telephone: **1800 931 678** (free call)

Mail: Australian Financial Complaints Authority
GPO Box 3, Melbourne VIC 3001

Need more information?

Please speak to your financial adviser or contact WealthSolutions Service and Support Centre on **1800 023 549**.

ClearView WealthSolutions

Locked Bag 3460

GPO Melbourne VIC 3001

1800 023 549

service@clearviewwealthsolutions.com.au

www.clearview.com.au

This update is issued by ClearView Life Nominees Pty Ltd ABN 37 003 682 175 AFS Licence No. 227683 (ClearView) as Trustee for the ClearView Retirement Plan (ClearView Plan) which includes WealthSolutions Superannuation and Retirement Income. The information provided in this document is general information only. This information does not take into account your individual objectives, financial circumstances or needs. You should assess whether the information is appropriate for you, having regard to your objectives, financial circumstances and needs. You should consider the Product Disclosure Statement (PDS) when deciding whether or not to acquire or to continue to hold the investment.