

ClearView WealthFoundations

Super and Pension

Update pursuant to ASIC Corporations (Updated Product Disclosure Statements) Instrument 2016/1055

Date issued 1 July 2019

The information in this notice dated 1 July 2019 provides non-materially adverse updates to the WealthFoundations Super and Pension Product Disclosure Statement (**PDS**) and Additional Information Brochure (**AIB**) both issued 23 November 2018. This update is issued by ClearView Life Nominees Pty Limited ABN 37 003 682 175 AFSL 227683 (**CLN**) as Trustee for the ClearView Retirement Plan ABN 45 828 721 007. It should be read together with the PDS, AIB and IOL which are available at clearview.com.au.

About this update

This update incorporates information on the key changes introduced by the Protecting Your Super legislation that came into effect from 1 July 2019 and removes the reference to the Member service fee that may be charged when a member does not have a financial adviser.

Changes from 1 July 2019

What are the changes?

1 Replace:

The below paragraph on page 2 of the PDS:

We understand the importance of financial advice for our members. WealthFoundations is an advised product and has been designed to be operated on your behalf by your nominated financial adviser and therefore, applications may only be accepted via a financial adviser. If at some time in the future you request to unlink your financial adviser you can choose to nominate a new financial adviser who is authorised to use WealthFoundations, or if you don't wish to nominate a new financial adviser we may charge you a fee for service (for more information please refer to the 'Fees and costs' section of the WealthFoundations AIB).

With:

We understand the importance of financial advice for our members. WealthFoundations is an advised product and has been designed to be operated on your behalf by your nominated financial adviser and therefore applications may only be accepted via a financial adviser. If at some time in the future you request to unlink your financial adviser you can choose to nominate a new financial adviser who is authorised to use WealthFoundations.

2 Remove:

The below sentence in the 'Operation of WealthFoundations by your financial adviser' section on page 27 of the AIB:

(a Member service fee may apply to your account if you choose to do this. Please refer to Section 7 Fees and costs for more information).

3 Remove:

The section titled 'Member service fee' on page 34 of the AIB.

4 Remove:

The reference to 'a Member service fee may be charged' within the Member declarations on page 43 of the AIB.

5 Replace:

The below paragraph on page 31 of the AIB:

Other fees, such as activity fees and advice fees for personal advice, may also be charged, but these will depend on the nature of the activity or advice chosen by you.

With:

Other fees, such as activity fees and advice fees for personal advice, may also be charged, but these will depend on the nature of the activity or advice chosen by you. Entry fees and exit fees cannot be charged.

6 Replace:

The table under the 'Fees and Costs' section on page 6 of the PDS with:

WealthFoundations Super and Pension			
Type of fee	Amount for IPS Dynamic 70 Strategy ¹	Amount for Guaranteed Cash	How and when paid
Investment fee ^{2,3}	0.98% p.a.	0.30% p.a.	Reflected in the daily unit price for each underlying investment option and is not deducted directly from your account.
Administration fee ²	0.20% p.a.		Reflected in the daily unit price for each underlying investment option and is not deducted directly from your account.
Buy-sell spread ⁴	0.41% p.a.	Nil	Reflected in the unit price for each underlying investment option (other than Guaranteed Cash) when you invest in, withdraw from or switch in or out of the IPS Strategy. The buy-sell spread disclosed for each IPS Strategy is a weighted average of the buy-sell spread for the underlying investment options.
Switching fee ⁵		Nil	Not applicable
Advice fees relating to all members investing in a particular investment option		Nil	Not applicable
Other fees and costs ⁶	Adviser and dealer service fees as agreed with your financial adviser		Any adviser and dealer service fees agreed between you and your financial adviser will be deducted from your account as you've instructed in your Money Out Choice and paid to your financial adviser or their dealer group. When it will be deducted will vary as this fee can either be an ad-hoc dollar amount or an ongoing monthly fee, as agreed between you and your financial adviser.
Indirect cost ratio ^{2,7}	0.11% p.a.	Nil	This cost is calculated daily and factored into the unit price of each underlying investment option and is not deducted directly from your account.

- All figures shown include the current net effect of Goods and Services Tax (GST) and Reduced Input Tax Credit (RITC). Refer to the 'Fees and costs' section of the AIB and the IOL for further details. A tax benefit may apply to fees charged to your super and TTR accounts. All fees in the table above are before the tax benefit.
- If your account balance for a product offered by ClearView is less than \$6,000 at the end of ClearView's income year, the total combined amount of administration fees, investments fees and indirect costs charged to you is capped at 3% of your account balance. Any amount charged in excess of that cap must be refunded.
- The investment fee may include performance related fees. Please refer to the 'Additional explanation of fees and costs' section in the AIB for more information and the IOL for the investment fee of each IPS Strategy and the Guaranteed Cash investment option.
- The buy-sell spreads apply to the underlying investment strategies issued by ClearView Life. Please refer to the 'Fees and costs' section in the AIB for more information and the IOL for the buy-sell spread of each IPS Strategy.
- Although there is no switching fee charged for switching investment options, switching between investment options may result in a buy-sell spread.
- Additional fees and costs may apply. Refer to the 'Fees and costs' section in the AIB.
- The indirect costs disclosed for these investment options are calculated based on the year ended 30 June 2018, and any updated information received to the date of this document. The costs you will incur in subsequent financial years will depend on actual fees, costs and taxes incurred. The indirect cost is subject to change without notice, and includes net transactional and operational costs. Please refer to the 'Fees and costs' section in the AIB for more information, and the IOL for the indirect costs for each IPS Strategy and the Guaranteed Cash investment option.

7 Replace:

The table under the 'Fees and Costs' section on page 31 of the AIB with:

WealthFoundations Super and Pension		
Type of fee	Amount ¹	How and when paid
Investment fee ^{2,3}	0.25% - 1.28% p.a.	Reflected in the daily unit price for each underlying investment option and is not deducted directly from your account.
Administration fee ²	0.20% p.a.	Reflected in the daily unit price for each underlying investment option and is not deducted directly from your account.
Buy-sell spread ⁴	0.00% - 0.53% p.a.	Reflected in the unit price for each underlying investment option when you invest in, withdraw from or switch in or out of an IPS Strategy. The buy-sell spread disclosed for each IPS Strategy is a weighted average of the buy-sell spread for the underlying investment options. The buy-sell spread on the Guaranteed Cash option is nil.
Switching fee ⁵	Nil	Not applicable
Advice fees relating to all members investing in a particular investment option	Nil	Not applicable
Other fees and costs ⁶	Adviser and dealer service fees (if you agree adviser fees with your financial adviser) The amount of these fees and the basis on which they are calculated will be as agreed between you and your financial adviser.	Adviser and dealer service fees: any adviser and dealer service fees agreed between you and your financial adviser will be deducted from your account as you've instructed in your Money Out Choice and paid to your financial adviser or their dealer group. When it will be deducted will vary as this fee can either be an ad-hoc amount or an ongoing monthly fee as agreed between you and your financial adviser.
Indirect cost ratio ^{2,7}	0.00% - 0.20%	This cost is factored into the daily unit price of each underlying investment option and is not deducted directly from your account. Refer to the IOL for the indirect cost ratio of each investment strategy.

- 1 All figures shown include the current net effect of Goods and Services Tax (GST) and Reduced Input Tax Credit (RITC). Refer to the 'GST and RITC' section of this Brochure for further details. A tax benefit may apply to fees charged to super and TTR accounts. All fees in the fee table above are before the tax benefit. The amount you actually pay may be reduced by up to 15% to allow for the benefit of tax deductions.
- 2 If your account balance for a product offered by ClearView is less than \$6,000 at the end of ClearView's income year the total combined amount of administration fees, investments fees and indirect costs charged to you is capped at 3% of your account balance. Any amount charged in excess of that cap must be refunded.
- 3 The investment fee may include performance related fees. Please refer to the 'Additional explanation of fees and costs' section for more information and the IOL for the investment fee of each IPS Strategy.
- 4 The buy-sell spreads apply to the underlying investment strategies issued by ClearView Life. Please refer to the 'Additional explanation of fees and costs' section for more information and IOL for the buy-sell spread of each IPS Strategy.
- 5 Although there is no switching fee charged for switching investment options, switching between investment options may result in a buy-sell spread.
- 6 Additional fees and costs may apply. Refer to the 'Additional explanation of fees and costs' section for more information.
- 7 This is a range calculated on the indirect costs for all investment options for the year ended 30 June 2018, and any updated information received to the date of this document. The costs you will incur in subsequent financial years will depend on actual fees, costs and taxes incurred and the IPS Strategies you select. The indirect cost is subject to change without notice and includes net transactional and operational costs. Please refer to the IOL for the indirect costs for each IPS Strategy and the Guaranteed Cash investment option, and the 'Additional explanation of fees and costs' below for more information about how the buy-sell spread of the underlying investment options impacts on the net transactional and operational costs.

8 Replace:

The *Defined Fees* table on page 36 of the AIB with:

Type of fee	Description
Activity fees	<p>A fee is an activity fee if the fee relates to costs incurred by the trustee of the super entity that are directly related to an activity of the trustee (i) that is engaged in at the request, or with the consent, of a member; or (ii) that relates to a member and is required by law; and those costs are not otherwise charged as an administration fee, an investment fee, a buy-sell spread, a switching fee, an advice fee or an insurance fee.</p> <p>Activity fees do not apply for WealthFoundations.</p>
Administration fees	<p>An administration fee is a fee that relates to the administration or operation of the super entity and includes costs that relate to that administration or operation, other than (a) borrowing costs; (b) indirect costs that are not paid out of the super entity that the trustee has elected in writing will be treated as indirect costs and not fees, incurred by the trustee of the entity or in an interposed vehicle or derivative financial product; and (c) costs that are otherwise charged as an investment fee, a buy-sell spread, a switching fee, an activity fee, an advice fee or an insurance fee.</p>
Advice fees	<p>A fee is an advice fee if the fee relates directly to costs incurred by the trustee of the super entity because of the provision of financial product advice to a member by (i) a trustee of the entity, or (ii) another person acting as an employee of, or under an arrangement with, the trustee of the entity; and those costs are not otherwise charged as an administration fee, an investment fee, a switching fee, an activity fee or an insurance fee.</p> <p>Advice fees do not apply for WealthFoundations.</p>
Buy-sell spreads	<p>A buy-sell spread is a fee to recover transaction costs incurred by the trustee of the super entity in relation to the sale and purchase of assets of the entity¹.</p>
Exit fees	<p>An exit fee is a fee other than a buy-sell spread, that relates to the disposal of all or part of a member's interests in a superannuation entity.</p>
Indirect cost ratio	<p>The indirect cost ratio for an investment option offered by a super entity is the ratio of the total of the indirect costs for the investment option, to the total average net assets of the super entity attributed to the investment option.</p> <p>Please note: A fee deducted from a member's account or paid out of the super entity is not an indirect cost.</p>
Investment fees	<p>An investment fee is a fee that relates to the investment of the assets of the super entity and includes (a) fees in payment for the exercise of care and expertise in the investment of those assets (including performance fees) and (b) costs that relate to the investment of assets of the entity, other than: (i) borrowing costs; and (ii) indirect costs that are not paid out of the super entity that the trustee has elected in writing will be treated as indirect costs and not fees, incurred by the trustee of the entity or in an interposed vehicle or derivative financial product; and (iii) costs that are not charged as an administration fee, a buy-sell spread, a switching fee, an activity fee, an advice fee or an insurance fee.</p>
Switching fees	<p>A switching fee is a fee to recover the costs of switching all or part of a member's interest in the super entity from one investment option or product in the entity to another.</p> <p>Switching fees do not apply for WealthFoundations.</p>

¹ There is no buy-sell spread charged by the Trustee. The buy-sell spread disclosed in this AIB is charged by ClearView Life on each underlying investment option.

9 Replace:

The 'Transfers to the Eligible Rollover Fund (ERF)' section on page 39 of the AIB with:

Transfers to the Australian Taxation Office (ATO)

From 1 July 2019, your account balance may be transferred to the ATO if your account becomes an inactive low-balance account. Your account is considered to be an inactive low-balance account if:

- it has a balance of less than \$6,000; and
- for a continuous period of 16 months:
 - we have not received a contribution or rollover into your account; and
 - you have not updated certain account details, such as changing your investment options or insurance coverage, making or amending a binding death nomination or you have not provided ClearView or the ATO with a declaration that you are not a member with an inactive low-balance account.

We are required to report on and transfer inactive low-balance accounts to the ATO twice per year.

If your account balance is transferred to the ATO, the ATO will try to identify if you have an active super account with another super fund. If a match is found the ATO will transfer your balance into that active account if the transfer would take your total balance to \$6,000 or more. Please note if your account is transferred to the ATO you will no longer be a member of WealthFoundations.

Information about how to keep your account active is available on our website at clearview.com.au.

Updates to Complaints resolution

Replace

The 'If you have a complaint' section on page 8 of the PDS with the following:

If you have a complaint

We aim to resolve any enquires or complaints from you as quickly as possible. In the first instance please direct enquiries to your financial adviser. Otherwise, if you have a complaint, please call us on **132 977** or write to the following address:

Complaints Manager

ClearView

Reply Paid 4232

Sydney NSW 2001

Email: complaints@clearview.com.au

We will review your complaint and provide you with a final response, that includes reasons for our decision. If you are not satisfied with the final outcome of your complaint, or a satisfactory resolution is not reached within 90 days, you may lodge your complaint with the Australian Financial Complaints Authority (AFCA). AFCA is the external dispute resolution scheme

for financial services complaints. For more information on AFCA and their contact details please refer to *Section 9 Other information* of the AIB.

Replace

The 'Complaints resolution' section on page 41 of the AIB with the following:

Complaints resolution

At ClearView, we're never satisfied when it comes to doing better and our customers are very important to us. If something goes wrong, we're determined to make it right again. If you've had an experience with ClearView that you are not satisfied with, we're here to resolve the issue. If you have a complaint, please call us on **132 977** or write to the following address:

Complaints Manager

ClearView

Reply Paid 4232

Sydney NSW 2001

Email: complaints@clearview.com.au

We will review your complaint and provide you with a final response, that includes reasons for our decision.

If you are not satisfied with the final outcome of your complaint, or a satisfactory resolution is not reached within 90 days, you may lodge your complaint with the Australian Financial Complaints Authority (AFCA). AFCA is the external dispute resolution scheme for financial services complaints. AFCA provides fair and independent financial services complaint resolution that is free to consumers and can be contacted on the details below:

Website: afca.org.au

Email: info@afca.org.au

Telephone: **1800 931 678** (free call)

Mail: Australian Financial Complaints Authority

GPO Box 3, Melbourne VIC 3001

Time limits may apply, so you should act promptly. To find out more about the time limits that are applicable to your type of complaint please refer to the AFCA website.

Need more information?

Please speak to your financial adviser or contact our Service Centre on **132 977**.

ClearView WealthFoundations

Reply Paid 4232

Sydney NSW 2001

132 977

client.wealth@clearview.com.au

clearview.com.au

This update is issued by ClearView Life Nominees Pty Ltd ABN 37 003 682 175 AFS Licence No. 227683 (ClearView) as Trustee for the ClearView Retirement Plan (ClearView Plan) which includes WealthFoundations Super and Pension. The information provided in this document is general information only. This information does not take into account your individual objectives, financial circumstances or needs. You should assess whether the information is appropriate for you, having regard to your objectives, financial circumstances and needs. You should consider the Product Disclosure Statement (PDS) when deciding whether or not to acquire or to continue to hold the investment.